



NIC- Computer Emergency Response Team (CERT)

Information Security Incident RCA Report

Document Control

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Document Change History

Version No.	Revision Date	Nature of Change	Date of Approval

Information Security Incident – Root Cause Analysis Report

Incident Ticket No #		Incident Level & Severity	
Incident Reported By (Name, e-mail, phone number, address)			
RCA Report Submitted By (Name, e-mail, phone number, address)			
RCA Report Submitted to NIC-CERT On			
Incident Summary			
Detailed Description of Incident			
Time Line of Events			
Date	Time	Event	

Details of Investigation

Root Cause Identified

Corrective Action

Preventive Action

List of Evidences (attach necessary screenshots, snaps, emails, logs...etc)

**RCA Verified By
(Name, e-mail,
phone number,
address)**